



U.S. Department
of Veterans Affairs

 Email Updates

Veterans Identification Card Update



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Veterans Identification Card



We're excited about the response that we have received to the Veterans Identification Card (VIC) program. If your request is approved, you can expect to receive your VIC in the mail within 14 business days. The envelope will contain 2 printed Veteran ID cards. For requests that have not been approved, we will continue to process them in the order that they were received. To ensure that you receive your card, please verify that your mailing address is correct.

Are You Having Issues Submitting A VIC Request? We Want to Help!?

You can use [AccessVA](#) to submit your application using your ID.me or DS Logon username and password. At this time these are the only logon methods that you can use to submit a VIC request.

Before You Start

Make sure you have a valid copy of your state or federal issued ID, an image to appear on your card, and a copy of your last/final DD-214 or other official military discharge document that reflects an Honorable or General (Under Honorable Conditions) character of discharge.

Follow the instructions below to submit your VIC requests using Access VA.

1. Sign into your account using [AccessVA](#).
2. Select the VIC icon.
3. Select **Sign in with DS Logon** or **Sign in with ID.me** to access the VIC application.
4. Once you have successfully logged in, you can proceed with your VIC request.

Do You Need Additional Assistance?

Send an email to vic@va.gov if you have any additional questions.

VIC Program Team

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If you are in crisis and need immediate help, please call 1-800-273-8255 and (PRESS 1) or visit <http://www.veteranscrisisline.net/>.

Please remember the only secure way to ask personal questions is at <https://iris.custhelp.com>.

Explore VA benefits at explore.va.gov